

# Adults Wellbeing and Health Overview and Scrutiny Committee

1 March 2016



## Durham Dales, Easington and Sedgefield Clinical Commissioning Group (DDES CCG) – Consultation in respect of a proposed review of Urgent Care Services

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### Joint Report of Lorraine O'Donnell, Assistant Chief Executive, Durham County Council and Stewart Findlay, Chief Clinical Officer, Durham Dales Easington and Sedgefield Clinical Commissioning Group

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#### Purpose of the Report

- 1 To provide members of the Adults Wellbeing and Health Overview and Scrutiny Committee with details of the three proposed options for Urgent Care Services in Durham Dales, Easington and Sedgefield (DDES) from April 2017 and together with details of the proposed consultation and engagement process.

#### Background

- 2 At its meeting held on 9 October 2015, the Adults Wellbeing and Health Overview and Scrutiny Committee considered a report and presentation detailing the development of the County Durham and Darlington Urgent Care Strategy 2015-20.
- 3 At the meeting the Committee endorsed the County Durham and Darlington Urgent Care Strategy 2015-20 and also asked for further detailed reports from the Systems Resilience Group and CCGs outlining detailed proposals for implementation of the strategy and any service changes and associated consultation and engagement plans to be brought back to future meetings of this Committee.
- 4 On the 19th January, DDES CCG presented an overview of the issues that were being considered as part of the review of services and received questions and comments from this Committee. The presentation included:
  - A summary of why DDES has reviewed its Urgent Care Services, providing a National and County Durham and Darlington context to this work;
  - A definition of what Emergency and Urgent Care Services are;
  - An explanation of the current service provision model for Urgent Care across the DDES locality including service profiles for the Bishop Auckland Urgent Care Centre; Peterlee Urgent Care Centre; Seaham

Urgent Care Centre and the Healthworks Urgent Care Centre, Easington;

- Details of the engagement activity undertaken with patients and stakeholders to date and the key messages from this activity and how this information was being used to inform the development of proposed future models for how Urgent Care services might be provided.
- The models for the future provision of Urgent Care services within the DDES locality including timeframes for public consultation and engagement together with the engagement of the Adults Wellbeing and Health OSC in accordance with the statutory requirements.





5 Following the presentation, the Chair of the Committee wrote to DDES CCG's Chief Clinical Officer highlighting a number of issues raised by the Committee and requesting further information. A copy of that letter is attached to this report together with a response from Sarah Burns, Director of Commissioning, DDES CCG. (Appendices 2 and 3)

6 It is also important to note that under Section 244 of the NHS Act 2006, local NHS bodies have a duty to consult local Overview and Scrutiny Committees on proposals for any substantial development of the health service or substantial variation in the provision in their areas. Scrutiny Committees are also required to consider the extent of consultation undertaken.





### Proposed options for Urgent Care Service Delivery within the DDES CCG locality

7 The models for the future provision of Urgent Care services within the DDES are set out below:

#### Scenario 1

 <p>All GP practices 8am – <del>6pm</del> Monday to Friday</p>	 <p>GP hubs 6pm – 8pm Monday to Friday Saturday 8am -1pm Sunday 8am – 1pm</p>	 <p>MI 8am – 8pm Monday to Sunday 2 sites – BA &amp; Peterlee</p>	 <p>GP out of hours 6pm – 8am Monday to Friday 8pm Friday – 8am Monday</p>
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#### Scenario 2

 <p>All GP practices <u>Extended GP service (additional urgent capacity)</u> 8am – 6pm Monday to Friday</p>	 <p>GP hubs 6pm – 8pm Monday to Friday Saturday 8am-1pm Sunday 8am – 1pm</p>	 <p>MI service 8am – 8pm Monday to Sunday 2 sites – BA &amp; Peterlee</p>	 <p>GP out of hours 6pm – 8am Monday to Friday 8pm Friday – 8am Monday</p>
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## Scenario 3



- 8 DDES CCG has produced consultation documents (Long and abridged versions) in respect of the proposed Review of Urgent Care services across DDES CCG together with a Communications and Engagement Plan. Copies of these are attached to this report (Appendices 4,5 and 6) together with an options appraisal briefing paper (Appendix 7).
- 9 Members of the Adults Wellbeing and Health OSC will be able to question the CCG representatives on the service options and the consultation and engagement plan and consultation documents.

### Next Steps

- 10 Following comments and input from the Committee, DDES CCG will commence a formal twelve week public consultation regarding the three proposed options for urgent care service delivery. DDES CCG will update the Committee regularly on progress and it is also proposed to hold an additional special meeting of the AWH OSC to allow for full consideration of the consultation documents to enable the Committee to respond to the proposals as part of the formal consultation process.

### Recommendation

- 11 The Adults Wellbeing and Health Overview and Scrutiny Committee is recommended to:-
1. receive this report;
  2. note and comment on the documents attached including the consultation and engagement plan and the consultation materials;
  3. agree to hold an additional special meeting of the AWH OSC to allow for full consideration of the consultation documents to enable the Committee to respond to the proposals as part of the formal consultation process, receive regular updates through the consultation period and a final report once the consultation is complete.

### Background papers

- Draft Communications and Engagement Plan (final to be provided 19/02/16)
- Draft Consultation and Engagement Document (Long) (final to be provided 19/02/16)
- Draft Consultation and Engagement Document (Short) (to be provided 19/02/16)
- Review of Options

- Response to letter from the Health Overview and Scrutiny Committee dated 19<sup>th</sup> January 2016

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## **Appendix 1: Implications**

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**Finance - None**

**Staffing - None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty** – As part of the consultation approach, specific engagement work will be undertaken to ensure that specific engagement activities are undertaken with protected groups.

**Accommodation - None**

**Crime and Disorder - None**

**Human Rights - None**

**Consultation** – The supporting documents set out how statutory consultation and engagement will be undertaken in respect of the proposed future models of Urgent Care Services.

**Procurement - None**

**Disability Issues - None**

**Legal Implications – None**